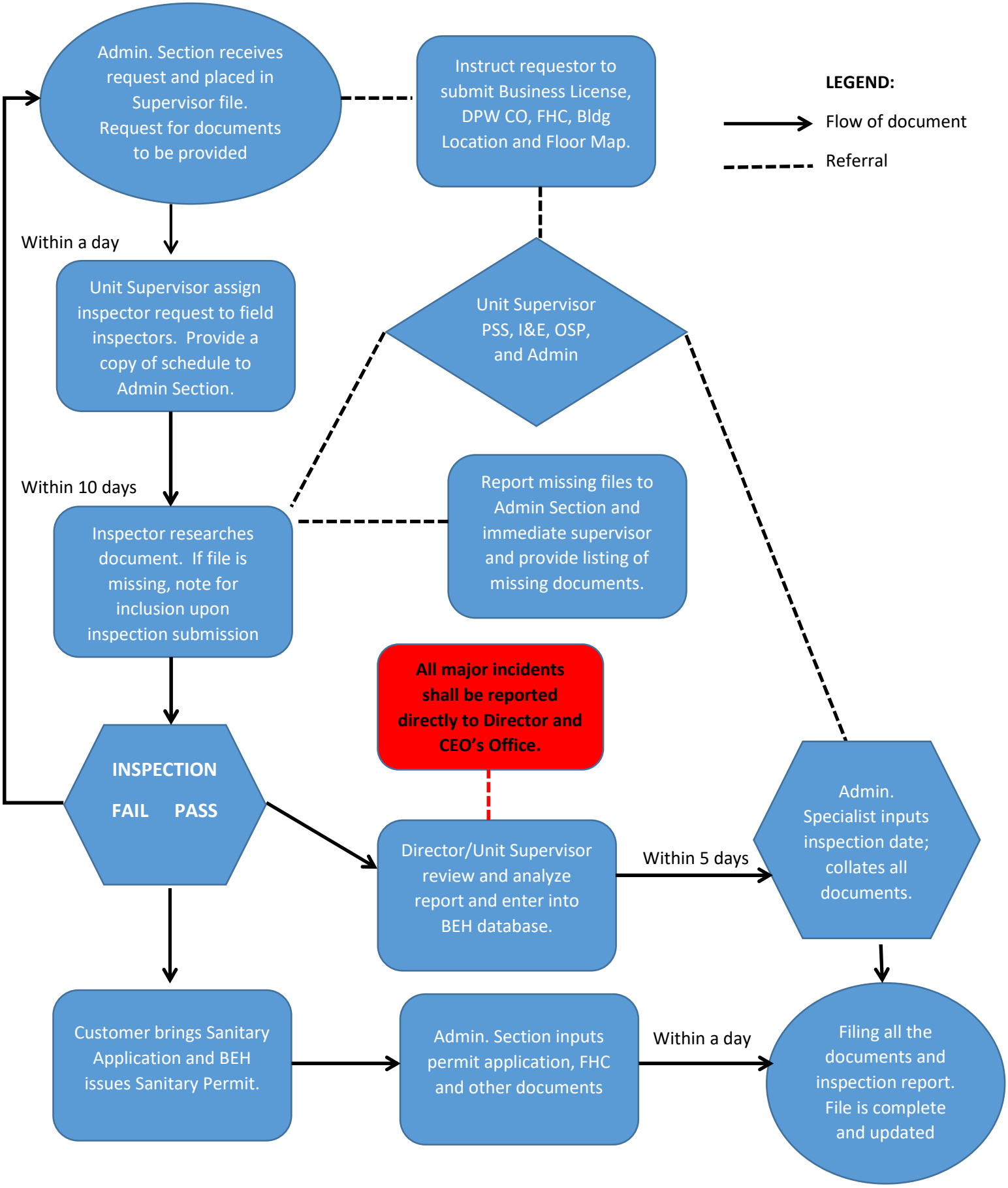INSPECTION FLOW CHART: ROUTING OF TRACKING OF INSPECTION REQUEST AND REPORT